

As your Medicare Administrative Contractor (MAC), National Government Services is dedicated to working with providers in the rural areas we serve. Our goal is to keep you informed about changes to Medicare and the training opportunities available to you.

**National Government Services Part A & B News**

* [Medicare Diabetes Maintenance Programs](http://click.email.ngsmedicare.com/?qs=ee86b34dc96b05aeb0c3e78274d63380fa57609bc02169c44dec22ec3b8a46a95336889aefd7e1a99faa25e6965a9a279d54edb2b373674d)
* [Provider Enrollment: Submitting Claims Before the Effective Date](http://click.email.ngsmedicare.com/?qs=ee86b34dc96b05ae6c520380ca383a23d9a8da7be68639cbb873d869221d0fe7e6d5335c52c1628422122019530eeed6edb2458710780c2e)
* [Revised Coverage Policies for Facet Joint Interventions for Pain Management](http://click.email.ngsmedicare.com/?qs=ee86b34dc96b05ae533d3a255ae7c5ef12b9a9a78683444412fb631444498aae5660d207b29ad677b6179e4114820eb8f84325ea2f557518)
* [Accelerated and Advanced Payment Program](http://click.email.ngsmedicare.com/?qs=6aedb3ee06ddd156dfae8098a3bfa2fef88ac5c7342b85249a4083d5b029ab1a2dde68d091bc346bad3c4965c48f3099cac249599a92d8ec)
* [Behavioral Health Integration Services: Psychiatric Collaborative Care Model](http://click.email.ngsmedicare.com/?qs=6aedb3ee06ddd1565d6f18bb02db2614443582b44f86894655ffbfe202c1eee31cc76274d41663af91d23bb94a38c23d61f36c63a1ada0e5)
* [Checking the Status of Your Accelerated or Advanced Overpayment](http://click.email.ngsmedicare.com/?qs=6aedb3ee06ddd156edb10d60840aaa34bb9afa2a4a78a4cbda29d972058343ed58f350b72116fc6fdb826fe359e53e89ff58291a49159561)
* [Did You Request an Accelerated or Advanced Payment?](http://click.email.ngsmedicare.com/?qs=6aedb3ee06ddd1562f01cb67d5451faa4fa76567880297e914d386550e404634ed8af8b198dc527ed384d7ef4e75b6d4c2e69b804b065d00)
* [Clinicians: Are You Ordering Oxygen For Your Patient?](http://click.email.ngsmedicare.com/?qs=1500769338954569fbae77835033961fe3266d1c81b18c19942da57c6c6f4d24a0ae81a32fefd423b5629c95acbe2b197dd1943ca1488e6f)
* [Clinicians Ordering Oxygen and Oxygen Equipment – COVID-19 PHE Reference Guide](http://click.email.ngsmedicare.com/?qs=1500769338954569313054a5eb293ff948386fa832fe538cf735c21e44afd9bdcc2cbd06b2075ff42388f52009716a7303d72a62b5b3fdf6)
* [Multi-Jurisdictional CAC Meeting on Amniotic Product Injections for Musculoskeletal Indications, Non-Wound](http://click.email.ngsmedicare.com/?qs=150076933895456900dd0fd03f3220407d822517e392a3587c65a15455e8a09e2c71a7e28c9fa5e18be44586ae84dce6957fa30a4ce9f85a)
* [Scribing Medical Record Documentation](http://click.email.ngsmedicare.com/?qs=150076933895456969e4bf70b097c8fe4da0047170750af0552ee2ac8c65cc7b2882d84ce3c04d89d1b7737ead15246474ef01cc7677b87b)
* Supporting documentation guidelines for the provider enrollment electronic funds transfer is available on the [Electronic Funds Transfer and Instructions](http://click.email.ngsmedicare.com/?qs=1500769338954569c06c3267bcf5bc1c05eb355fabe6838b4ace7f030e83119e2bf5d9976f80482555f0e686496c01bd7e284a3b45726937) web page.
* [LCD and Article Updates for April and May 2021](http://click.email.ngsmedicare.com/?qs=eabe5278f806e1c88d635e464b0461d834182392a345104c1c02121e5702aa9a4724465a7816134d4865392bd633732e21c7bd23ab173f7a)
* [Oxygen Coverage and Documentation Requirements](http://click.email.ngsmedicare.com/?qs=eabe5278f806e1c8eb93d44e97661fcf3eadb70516c5f2d29fb376245d2d4f48a71f30c116a781348ebada972dfd7ea7111e57bc592acdba)
* [Register Today for the National Government Services Spring 2021 Virtual Conference](http://click.email.ngsmedicare.com/?qs=eabe5278f806e1c82c2670377c4c2df9156e2b8d3e9af8745f72c9cf555f598e8b8a70b3902547ebc0b2cb06dc32da99ac5c85a496b59051)
* [Multi-Jurisdictional CAC Meeting on Amniotic Product Injections for Musculoskeletal Indications, Non-Wound](http://click.email.ngsmedicare.com/?qs=3c857a6cbea3c86232de9dcf9cc9a12d3fae397eafd77b7a092bac3400b3a89b7688268a1cf2b83bee1ed1c8cab5b9b29a1a78a8b6edc8aa)
* The [Medical Decision Making On or After 1/1/2021](http://click.email.ngsmedicare.com/?qs=3c857a6cbea3c8620bd77c11a3ce5317eb8f9dbaaf6fa8aa9e3a2e8b5f972a867684c80c783f037a7db8734509f209b4f02ae5b421512f88) section of our Evaluation and Management Frequently Asked Questions has been updated.
* [Tips to Find Local Coverage Determinations and Billing and Coding Instructions](http://click.email.ngsmedicare.com/?qs=3c857a6cbea3c8624aa851324a5b037c2839ca01abbd89ad4d6606a7e267cde820c654cdd63a47f16ed19a9bf50fbca7823134f005916ca4)
* [Prolonged Services](http://click.email.ngsmedicare.com/?qs=e9234e58b4a8c75d62f76adb4e85f9805ff73452fd8bea192b0a017a1312da1ba850890b88f1aea3ff22a5fbfc2bd0367255776f90a3a7fd)

**Centers for Medicare & Medicaid Services News**

* [MLN Connects® Special Edition for Tuesday, March 30, 2021](http://click.email.ngsmedicare.com/?qs=ee86b34dc96b05ae7877fec7c89a1d8d34f47f4591e9b9718ad4f7cb18450567895fa589daa2d7bcd873a779b8339611fcc4ae6801d77f34)
* [MLN Connects® for Thursday, April 1, 2021](http://click.email.ngsmedicare.com/?qs=ee86b34dc96b05aeab7d5771d8b929ab649037cd6adf4ffbe8e9327a376855909bea6ea82fef8d82a81eeb09697d5819a96059390e2f15cf)
* [MLN Connects® for Thursday, April 8, 2021](http://click.email.ngsmedicare.com/?qs=6aedb3ee06ddd156fa99d63395c0f5ca22cf8afb702d52a703ad379605228bcbfe17c64144af0fdc9971560ab5f2d860f8cd278bf6b9bc3b)
* [MLN Connects® Special Edition for Thursday, April 8, 2021](http://click.email.ngsmedicare.com/?qs=6aedb3ee06ddd1562e679c63f5ad640c09a8de20dcc69eaccf1cad0ca7b0a812c06a935a7e6bf60e8a625e4af9ef83794d9d239678ea2fa3)
* [MLN Connects® Special Edition for Wednesday, April 14, 2021](http://click.email.ngsmedicare.com/?qs=150076933895456909f4e221a4acfebe58ef2856601cd6d2130903bc149834955599bd36e98d17d7e381d38ebd9dad53eb562c54e60d413a)
* [MLN Connects® for Friday, April 16, 2021](http://click.email.ngsmedicare.com/?qs=15007693389545691f42b13e15c3c05ffcb7655c17d53b9998502d39f7d4a6cc517af1a7a0f434e689827c83c4c0a0da6571c840617b7363)
* [MLN Connects® Special Edition for Tuesday, April 20, 2021](http://click.email.ngsmedicare.com/?qs=eabe5278f806e1c8308e3b213cdf75c0e8bce9f842b1dc20a87bc523ecb154abff51591ad9386cfac4202699df21d71d0d9c28191a75b6a1)
* [MLN Connects® for Thursday, April 22, 2021](http://click.email.ngsmedicare.com/?qs=eabe5278f806e1c89119f0bcdc52582033351da984e2febfb83a28248eea8dab5193fd8322264036da893aa5a5837559c5e93fd2f2345f07)
* [MLN Connects® Special Edition for Tuesday, April 27, 2021](http://click.email.ngsmedicare.com/?qs=3c857a6cbea3c8624688a97a1fd9b7286852e9089074ba3f9e8c1dd11877cc402df78d8d60bfcb92cd08e5ccb2fe171f5e7ea07d06ccc799)
* [MLN Connects® for Thursday, April 29, 2021](http://click.email.ngsmedicare.com/?qs=3c857a6cbea3c862e606943d0498174898683064e2e77ce839300aa3cb600720f473fab7f0b570fcd960784362961a7c75b5d329c715d42e)

**Reminders**

* [New Version of PC-ACE: April 2021](http://click.email.ngsmedicare.com/?qs=ee86b34dc96b05ae3e1f94c435a0b2942eac8dcee9f9ef75ef59c51477949f79c9bb2275d61d1cd59184b2da767f56b9520b0fb6dc71a55d)
* [Registration is Open for the National Government Services Spring 2021 Virtual Conference](http://click.email.ngsmedicare.com/?qs=6aedb3ee06ddd156992ff9143d034c6b4d962fa78769896cb9ebcb86756548becd9b867da79184130a798c2a25c773313a87852617f14006)
* [Amending Medical Records](http://click.email.ngsmedicare.com/?qs=15007693389545693ea11216904876cc04aa87b771d844d289b7e75bbfba924a31ffd7495eabbb810563e57f096b455bb25848932b6e8e7c)
* [Provider Enrollment: Change in Practice Location](http://click.email.ngsmedicare.com/?qs=eabe5278f806e1c8a0f8ea254f0a7ee3aeb3af549ea5d356567dd4d521b98dec150582edc4b677d95aa25fd2b2b58af92bd0c4ba88e0031c)

**May Medicare Monthly Review Issue 2021-05 Is Now Available**  
   
The May 2021 issue of the [Medicare Monthly Review (2021-05)](http://click.email.ngsmedicare.com/?qs=eb462356d3e2c4ed6d09d201b5aa6f4f8854dc6a528b07be32d84d1b8f19e3f0276863db26e4a3046877dcc5f4460493580360512224f60c) has been posted and is now available in HTML format on our website. This tool will provide you with all Part A, Part B and Home Health and Hospice communications that NGS has sent, as well as CMS’ Weekly Provider eNews articles. Take a look to be sure you did not miss something important!

**Visit the NGS RuralServ web page for the top resource results from our website that will help rural health providers to reduce provider burden in Medicare.**



* [Jurisdiction 6 and K Part A](https://www.ngsmedicare.com/ngs/poc/ngsmedicare?1dmy&urile=wcm%3apath%3a%2FNGSMedicareContentNEW%2FNGSMedicareNEW%2FPolicy%2FPolicy%2BEducation%2BTopics%2FRuralServ%2FNGS%2BRuralServ_J6A&LOB=Part%20A&LOC=Illinois&ngsLOC=Illinois&ngsLOB=Part%20A&jurisdiction=Jurisdiction%206)
* [Jurisdiction 6 and K Part B](https://www.ngsmedicare.com/ngs/poc/ngsmedicare?1dmy&urile=wcm%3apath%3a%2FNGSMedicareContentNEW%2FNGSMedicareNEW%2FPolicy%2FPolicy%2BEducation%2BTopics%2FRuralServ%2FNGS%2BRuralServ_JKB&LOB=Part%20B&LOC=Connecticut&ngsLOC=Connecticut&ngsLOB=Part%20B&jurisdiction=Jurisdiction%20K)
* [Jurisdiction 6 and K FQHC/RHC](https://www.ngsmedicare.com/ngs/poc/ngsmedicare?1dmy&urile=wcm%3apath%3a%2FNGSMedicareContentNEW%2FNGSMedicareNEW%2FPolicy%2FPolicy%2BEducation%2BTopics%2FRuralServ%2FNGS%2BRuralServ_FQHC&LOB=FQHC&LOC=Alaska&ngsLOC=Alaska&ngsLOB=FQHC&jurisdiction=Jurisdiction%206)
* [Jurisdiction 6 and K HH+H](https://www.ngsmedicare.com/ngs/poc/ngsmedicare?1dmy&urile=wcm%3apath%3a%2FNGSMedicareContentNEW%2FNGSMedicareNEW%2FPolicy%2FPolicy%2BEducation%2BTopics%2FRuralServ%2FNGS%2BRuralServ_HHH&LOB=HHH&LOC=New%20Jersey&ngsLOC=New%20Jersey&ngsLOB=HHH&jurisdiction=Jurisdiction%206)

**How to Determine When an Additional Documentation Request Was Mailed**  
  
Did you know the interactive voice response (IVR) system will advise you when an additional documentation/development request (ADR) has been sent? By selecting **Claims Status** (touch-tone 2), you will hear the date the ADR was sent. Refer to the *Interactive Voice Response User Guide* for all available features:

* [Jurisdiction 6 Part A](http://click.email.ngsmedicare.com/?qs=58622f5748c03dba0fecd11e35a54672aaae2a2437f29efb692de029f2842c6b19a3d44cbc63bfb2d8b0b469a9799b78b75b5a0a054af39c)
* [Jurisdiction 6 Part B](http://click.email.ngsmedicare.com/?qs=ad91d69fdaa5812f7d79f057a86e13bdd5be5cb2415229c293625fcdf64e6e3ae5adf49f242d77ba8f2608b2a12ffacd89f9b5622744655a)
* [Jurisdiction K Part A](http://click.email.ngsmedicare.com/?qs=ad91d69fdaa5812f88ca50cd61ec75cd8c030def64308f7eaf96cf85b65c43e5291cb385ca4f33b049ef53f53c98cbcab07f0ea70ba52f96)
* [Jurisdiction K Part B](http://click.email.ngsmedicare.com/?qs=69c68747326e8bd145a1315e38b40498bd8176d2e37e0d5f7905603ba9a555374f1e9c08ed8e55037faf85948669771eb498826b085dd458)

**NGSConnex Security Requirements**  
  
We frequently receive suggestions to improve NGSConnex by implementing less restrictive or eliminating some of our security requirements. Although we understand these security requirements often feel excessive, we are obligated to apply the Centers for Medicare & Medicaid Services (CMS) security requirements to safeguard protected health information (PHI) and personally identifiable information (PII). For additional information, read the [NGSConnex Security Requirements](http://click.email.ngsmedicare.com/?qs=af9d90a3b7fa95cff0bf69dc6504b541ce0bd4e597059bec303318514ac7f6ac0b465930c641a29ea8583bb45bf6d5bbd64bd24d69b469b6) article on our website.

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|  |  | **What is Medicare University?**  Medicare University (MU) is an established educational program designed to provide a broad variety of Medicare-related training to meet the needs of Medicare health care providers and suppliers. Simply stated, NGS offers a variety of teleconferences, webinars, computer-based-training (CBT) courses and live seminars throughout the year to provide educational sessions on Medicare-related topics including rules and regulations.  There are two types of educational opportunities offered by MU  1. CBTs and 2. Webinars, teleconferences and live seminars/face-to-face training events  To learn about upcoming webinars and teleconferences, go to [our website](http://click.email.ngsmedicare.com/?qs=af9d90a3b7fa95cf6cca99934b4f080f719e72534f53f793f59ee7055cb9262134899e2085566b5059bda2012882d8a29becc8b660099c16), click the **Education** tab, then click on the **Webinars, Teleconferences & Events** button. For a current list of CBTs offered through MU, click on the **Medicare University Course List** button.  Image of where to find Medicare University events on NGSMedicare.com |

**How to Avoid Claim Errors and Submit Your Claims Correctly the First Time for Part B Providers**

Have you received claim adjustment reason codes (CARCs) or remittance advice remark codes (RARCs) and you don’t know what to do? We have a webpage that was created just for you. On this page, we have a listing of the top claim errors with instructions on how to resolve the errors and tips on how to avoid the error in the future. To access this information on the home page, click on the Claims & Appeals tab then click on the Top Claim Errors link.

